

The Barker Library is excited to offer curbside pickup service for requested library materials.

****There is no access to the building at this time.****

Request and Pick Up Procedure:

- Library materials can be requested anytime via email to <u>info@barkerlibrary.org</u> or by calling the library @ 716-672-8051 Monday thru Saturday, 9 am – 12 pm. You may also place holds through the system website at this time.
- 2. When requesting materials via phone or email please include your full name, phone number and titles with authors you are requesting as well as any preferences such as large print. Please Include your library card number if you have it available.
- 3. Pick-up will be available on: Tuesday from 10 am -8 pm and Wednesday Saturday 10 am 5 pm You will have 7 days from notification to pick-up.
- 4. You will be notified either by email or phone when your materials are ready for pickup. When you arrive for pickup please call and notify staff of your arrival. If you don't have a cell phone, call before you leave home. Open your trunk or your passenger side back door and a staff person will deliver your bag. Delivery staff will be wearing a mask but we are smiling!
- 5. If you are walking, please remain on the sidewalk by the street. A staff person will bring your bag outside and set it on a stool on the library sidewalk. Once they have re-entered the building you can pick it up.

For the Safety of our Staff and Patrons:

- 1. We are following the CDC guidelines for sanitizing surfaces and all returned materials will be quarantined for 72 hours before going out to another patron or being re-shelved.
- 2. All returns must be made through the book drop on the exterior of the Library. It is open 24/7. Staff will not be accepting returns during pickup.
- 3. Please remain in your car at all times when a staff person is outside the library.

We are very excited to be able to offer you this service until the Library can safely re-open to the public.

This is new for us so we appreciate your patience! This process is subject to change if needed.

If you have any questions or concerns please contact Sara Hart, Director, via email at director@barkerlibrary.org or call the library at 716-672-8051. We look forward to serving you again!